

## Reading list for Diagnosis and Design of Organisations and IT, 725A37, 2019

### Books

Lindblad-Gidlund, Katarina, (2010) *Förvaltning och medborgarskap i förändring : etablerad praxis och kritiska perspektiv* 1. uppl. Lund : Studentlitteratur, 2010

Löwgren, Jonas, Stolterman, Erik, (2004) *Design av informationsteknik : materialet utan egenskaper 2.*, [rev. och utök.] uppl. Lund : Studentlitteratur, 2004

Ottersten, Ingrid, Balic, Mijo, (2010) *Effektstyrning av IT : nyttan uppstår i användningen* 2. uppl. Malmö : Liber, 2010  
ISBN: 9789147095865

### Articles

Axelsson, Karin, Melin, Ulf, Lindgren, Ida, Public e-services for agency efficiency and citizen benefit: findings from a stakeholder centered analysis *Government Information Quarterly* 2013, (30), 1, 10-22  
<http://dx.doi.org/10.1016/j.giq.2012.08.002>

Flak, Leif Skiftenes, Rose, Jeremy, STAKEHOLDER GOVERNANCE: ADAPTING STAKEHOLDER THEORY TO E-GOVERNMENT *Communications of the Association for Information Systems* 2005, Vol. 16, p642-664. 23p.

Walsham, G., Are we making a better world with ICTs? Reflections on a future agenda for the IS field *Journal of Information Technology* 2012, 27 (2), 87-93