

## Reading list for Diagnosis and Design of Organisations and IT, 725A37, 2021

### Books

Bolman, Lee G., Deal, Terrence E., (2017) *Reframing organizations : artistry, choice, and leadership*. 6. ed. New Jersey: John Wiley & Sons

Kuniavsky, Mike, Goodman, Elizabeth, Moed, Andrea, (2012) *Observing the user experience. a practitioner's guide to user research*. Elsevier Science & Technology

Lindberg, Tilmann, Meinel, Christoph, Wagner, Ralf, (2011) *Design thinking* Berlin: Springer.

[https://hpi.de/fileadmin/user\\_upload/fachgebiete/meinel/papers/Book\\_Chapters/Design\\_Think\\_A\\_Fruitful\\_Concept\\_for\\_IT\\_Development.pdf](https://hpi.de/fileadmin/user_upload/fachgebiete/meinel/papers/Book_Chapters/Design_Think_A_Fruitful_Concept_for_IT_Development.pdf)

s. 3–18 H. Plattner, C. Meinel, & L. Leifer (Eds.) *Design Thinking: Understand - Improve - Apply*

Löwgren, Jonas, Stolterman, Erik, (2004) *Design av informationsteknik : materialet utan egenskaper 2.*, [rev. och utök.] uppl. Lund : Studentlitteratur, 2004

Mansfield, Roger, (2013) *Company strategy and organizational design*. Taylor & Francis Group.

Ottersten, Ingrid, Balic, Mijo, Isaksson, Darja, (2004) *Effektstyrning av IT : nyttan uppstår i användningen*. Liber

Simonsen, Jesper, Robertson, Toni, (2013) *Routledge international handbook of participatory design*. New York : Routledge, 2013

### Articles

ACM Code of Ethics and Professional Conduct  
<https://www.acm.org/code-of-ethics>

Axelsson, Karin, Melin, Ulf, Lindgren, Ida, Stakeholder Salience Changes in an e-Government Implementation Project *Electronic Government. EGOV 2013. Lecture Notes in Computer Science, vol 8074*. Springer, Berlin, Heidelberg. 2013, Wimmer M.A., Janssen M., Scholl H.J. (eds)  
[https://doi.org/10.1007/978-3-642-40358-3\\_20](https://doi.org/10.1007/978-3-642-40358-3_20)

Brennen, J. S., & Kreiss, D., Digitalization and digitization *The International Encyclopedia of Communication Theory and Philosophy* 2016, (pp. 555-566)  
<http://culturedigitally.org/2014/09/digitalization-and-digitization/>

Heeks, R., The Tyranny of Participation in Information Systems: Learning from Development Projects. *Development Informatics Working Paper no. 4*. 1999  
<https://www.gdi.manchester.ac.uk/research/publications/di/di-wp4/>

van den Hoven, J, ICT and value sensitive design *IFIP International Federation for Information Processing, Boston Springer 2007, Volume 233, The Information Society: Innovations, Legitimacy, Ethics and Democracy* (s. 67-72).  
[https://link.springer.com/content/pdf/10.1007/978-0-387-72381-5\\_8.pdf](https://link.springer.com/content/pdf/10.1007/978-0-387-72381-5_8.pdf)

Walsham, G., Are we making a better world with ICTs? Reflections on a future agenda for the IS field *Journal of Information Technology* 2012, 27 (2), 87-93

Ylirisku, S., & Arvola, M., The Varieties of Good Design *In P. E. Vermaas, & S. Vial (Eds.), Advancements in the Philosophy of Design (1st edition ed., pp. 51-70). (Design Research Foundations). 2018,*  
<https://doi.org/10.1007/978-3-319-73302-9>