

Reading list for Usability testing, 729A99, 2019

Books

Dumas, Joseph S., Loring, Beth A., (2008) *Moderating usability tests. principles and practices for interacting* Amsterdam ; Boston : Elsevier ; Burlington, Mass. : Morgan Kaufmann Publishers, c2008
ISBN: 9780123739339, 0123739330

Rubin, Jeffrey, Chisnell, Dana, (2008) *Handbook of usability testing. how to plan, design, and conduct effective tests, second edition* 2nd ed. Indianapolis, Ind. : Wiley Pub., c2008
ISBN: 9780470185483

Tullis, Tom, Albert, Bill, (2013) *Measuring the user experience. collecting, analyzing, and presenting usability metrics, second edition* 2nd ed. Waltham, Mass. : Morgan Kaufmann, c2013
ISBN: 9780124157811

Articles