

Reading list for Strategic Organisational Application of IT - Workflow and Knowledge Management, TDEI21, 2019

Huvudsakligen empiriskt grundade artiklar som presenterar aktuell forskning inom området. Den slutgiltiga läslistan bestäms inför och under kursen, delvis av deltagarna själva. Ett exempel på hur litteraturlistan kan se ut ges nedan:

- 1) Bensaou, M. & Earl, M. (1998) The right mind-set for managing information technology. *Harvard Business Review* 76 (5), 119-128.
- 2) Carr, N. G. (2003) IT Doesn't matter. *Harvard Business Review* 81 (5) 41-49.
- 3) Brown, J.S.; Hagel, J.III; Varian, H; Carr, N. (2003) Does IT Matter? Letters to the Editor. *Harvard Business Review* 81 (7), 109-112.
- 4) Markus, M.L. & Benjamin R.I. (1997) The magic bullet theory in IT-enabled transformation, *Sloan Management Review* 1997 Winter, 55-68.
- 5) Choi, Byounggu and Lee, Heeseok, (2003) An empirical investigation of KM styles and their effect on corporate performance, *Information & Management*
- 6) Ikujiro Nonaka and Ryoko Toyama (2003) The knowledge-creating theory revisited: knowledge creation as a synthesizing process, *Knowledge Management Research & Practice*, Vol. 1, pp. 2-10.
- 7) Christensen, Peter Holdt (2007) Knowledge sharing: moving away from the obsession with best practices. *Journal of Knowledge Management*, 11(9) 36-47.
- 8) Daft, Richard L.; Robert H. Lengel (1986) Organizational Information Requirements, Media Richness and Structural Design. *Management Science*; May 1986, Vol. 32 Issue 5, p554, 18p.
- 9) Ojetanki K. Ngwenyama; Allen S. Lee (1997) Communication Richness in Electronic Mail: Critical Social Theory and the Contextuality of Meaning. *MIS Quarterly*, Vol. 21, No. 2. (Jun., 1997), pp. 145-167.
- 10) Newell, Sue, Huang, J.C., Galliers Robert D., Pan, S.L. (2003) Implementing enterprise resource planning and knowledge management systems in tandem: fostering efficiency and innovation complementarity. *Information and Organization* Vol. 13, No. 1, pp. 25-52.
- 11) Newell, Sue, Pan, S., Galliers, Robert, Huang, J. (2001) The myth of the boundaryless organization: Limitations of collaborative technologies in global firms. *Communications of the ACM*, Vol. 44, No 12, pp. 74-76.

- 12) Pan, S.L., Leidner, D.E. (2003) Bridging communities of practice with information technology in pursuit of global knowledge sharing. *Journal of Strategic Information Systems* 12 (1) 71–88.
- 13) Suchman, Lucy (1995) Making Work Visible. *Communications of the ACM*, September 1995, Vol. 38, No. 9, pp. 56-64.
- 14) Alf Westelius and Pär Mårtensson (2004) The Midas Touch in Knowledge Management Projects – Beware, Your Wish Could Come True, *The Electronic Journal of Knowledge Management*, 2(2) 35-44, available online at www.ejkm.com.
- 15) Westelius, Alf (2006) Muddling through – the life of a multinational, strategic enterprise systems venture at BT Industries. *Linköping Electronic Articles in Computer and Information Science*, Vol. 10, No. 1. Linköping University Electronic Press, Linköping, Sweden.
- 16) Alf Westelius and Pablo Valiente (2006) Bringing the Enterprise System to the Frontline - Intertwining Computerised and Conventional Communication at BT Europe. In *Unwired Business: Cases in Mobile Business*, Stuart J. Barnes and Eusebio Scornavacca (Eds.), IRM Press, Hershey.
- 17) Ke, Weiling; Wei, Kwok Kee (2004) SUCCESSFUL E-GOVERNMENT IN SINGAPORE, *Communications of the ACM*; Jun2004, Vol. 47 Issue 6, p95, 5p