

Reading list for Quality and Business Development, TMQU08, 2017

Additional literature

Books

Ljungberg, Anders, Larsson, Everth, (2012) *Processbaserad verksamhetsutveckling : [varför - vad - hur?]*

ISBN: 9789144059761

Lund : Studentlitteratur, 2012

Compendia

Kurskompendium