

# Interpersonal communication, sensitive dialogues and conflict resolution

Single subject and programme course

7.5 credits

Kommunikation, känsliga samtal och  
konflikthantering

759A40

Valid from:

**Determined by**  
The Quality Board at the Faculty of Arts  
and Sciences

**Date determined**  
2014-05-23

**Revision date**  
2015-08-28

## Main field of study

Human Resource Management and Development

## Course level

Second cycle

## Advancement level

A1X

## Course offered for

- Master's Programme in Human Resource Management and Development

## Examination

Students failing an exam covering either the entire course or part of the course twice are entitled to have a new examiner appointed for the reexamination.

Students who have passed an examination may not retake it in order to improve their grades.

## Grades

Three-grade scale, U, G, VG

## Other information

Planning and implementation of a course must take its starting point in the wording of the syllabus. The course evaluation included in each course must therefore take up the question how well the course agrees with the syllabus. The course is carried out in such a way that both men's and women's experience and knowledge is made visible and developed.

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## Department

Institutionen för beteendevetenskap och lärande