

# Group Processes Focusing Conflicts

Single subject course

7.5 credits

Grupprocesser med inriktning mot konflikthantering

911G05

Valid from:

**Determined by**  
The Board of Educational Science

**Date determined**  
2006-11-28

## Main field of study

Education

## Course level

First cycle

## Advancement level

G2X

## Entry requirements

At least 30 HE credits approved in a behavioural science subject, or at least two completed semesters in the teacher education or another behavioural science education.

## Intended learning outcomes

On completion of the course, the student should have:

- \* Acquired knowledge and developed understanding of conflicts and conflict management, and specifically be able to:
  - define and illustrate the phenomenon of conflict
  - distinguish features of destructive and constructive conflict management
  - identify and define different strategies or styles of conflict management
- \* Acquired abilities concerning conflicts and conflict management, and specifically be able to:
  - recognise different management strategies and assess their efficiency on the basis of real conflicts
  - design own and review others' suggestions for conflict management, both as part of the conflict and as a third party
  - by means of relevant conceptual framework communicate information and ideas concerning conflicts and conflict management, orally and in writing

## Course content

Theoretical and practical models of explanation concerning the prevention, origin, development and management of conflicts. Concerning conflict management, the methodical approach with focus on conflict management strategies, non-violent communication and mediation is emphasised.

## Teaching and working methods

Lectures, Group work: preparations of the starting-points of the exercise in the form of real conflicts are part of the student's efforts; Literature seminar: studies of and reflection on specified literature are part of the student's efforts

## Examination

The course is examined through an individual written take-home examination. The course is also examined continuously through active participation in group work.

Examination 7.5 HE credits

## Grades

Three-grade scale, U, G, VG

## Other information

Planning and implementation of a course must take its starting point in the wording of the syllabus. The course evaluation included in each course must therefore take up the question how well the course agrees with the syllabus. The course is carried out in such a way that both men's and women's experience and knowledge is made visible and developed.

## Department

Institutionen för beteendevetenskap och lärande